

## Step 1: Welcome

- Firstly, visit the app store, search for “W-Park” and download the app.
- Once you have installed the app, you will immediately be asked to login or register.
- Please tap the central button to begin.



To use W-Park you will need to have a Westfield account and W-Park account. You can start by logging in to an existing Westfield account or creating a new one, then completing the set up of your W-Park account.

[LOGIN OR REGISTER](#)

[Take a tour](#)

## Step 2: Login or Register

- You will need a Westfield account to use W-Park. If you already have an account, please sign in and skip to step 4.
- Otherwise, please tap the “Register Now” link.

11:54 3G 78

< Login or Register

**Westfield**

LOG IN

Email Address \*

email address

Password (6 to 20 characters) \*

Forgot password?

\*\*\*\*\*

Remember me

Login

Not registered yet? **Register now**

English (UK)



## Step 3: Registration

- Proceed through the registration page filling all the required fields and selecting your preferred centre.
- Please note, you will be able to park at both Westfield Centres irrespective of your preferred location.
- Once ready, tap “Create Account” at the bottom.



11:56 3G 78%

< Login or Register

**Westfield**

**SIGN UP**

Already have an account? [Login now](#)

Our Loyalty Program, available in the EU and UK only, is free of charge and aims to offer a seamless experience, allowing holders of a single Loyalty Card to benefit from offers, promotions and information related to our Loyalty Program in all Westfield shopping centers of their choice. In the US, your account will allow you to benefit from services in our US shopping centers as described in our [Terms and Conditions](#).

Gender \*

Male Female Prefer not to answer

First Name \*

WPark

Last Name \*

Guide

11:56 3G 78%

< Login or Register

PREFERRED SHOPPING CENTER \*

Westfield Stratford City +

NEWSLETTER

I agree to receive by email reoccurring marketing communications which may be personalized from the Unibail-Rodamco-Westfield group\*\*, as specified in the [Privacy Notice](#):

I agree with the [Terms and Conditions](#) (which for US residents only, include an arbitration provision and class action waiver) and I have read the [Privacy Notice](#).

**Create Account**

\* Required fields to register

\*\* Data controllers: The joint controllers of the processing of your personal data are, on the one hand, Unibail Management and, on the other hand, the entity responsible for the Unibail-Rodamco-

## Step 4: Authorise Access

- Once you have logged in or created your account, you will be asked to authorise “jpass” this is the working name for W-Park.
- Tap “Authorise” to continue.

11:56 3G 78

< Login or Register

**Westfield**

**PERMISSION REQUEST**

jpass would like permission to access this information:

Your email address

Your last name

Your first name

Cancel

**Authorise**

Authorising will redirect to

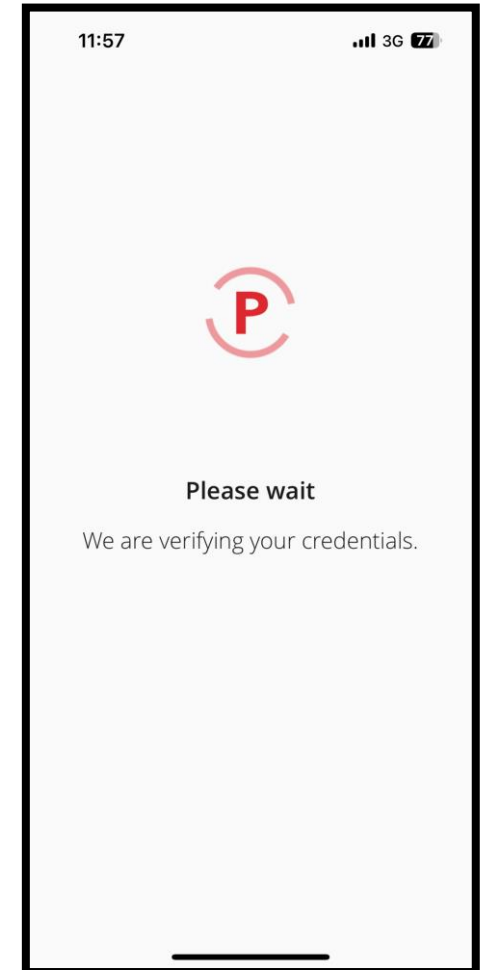
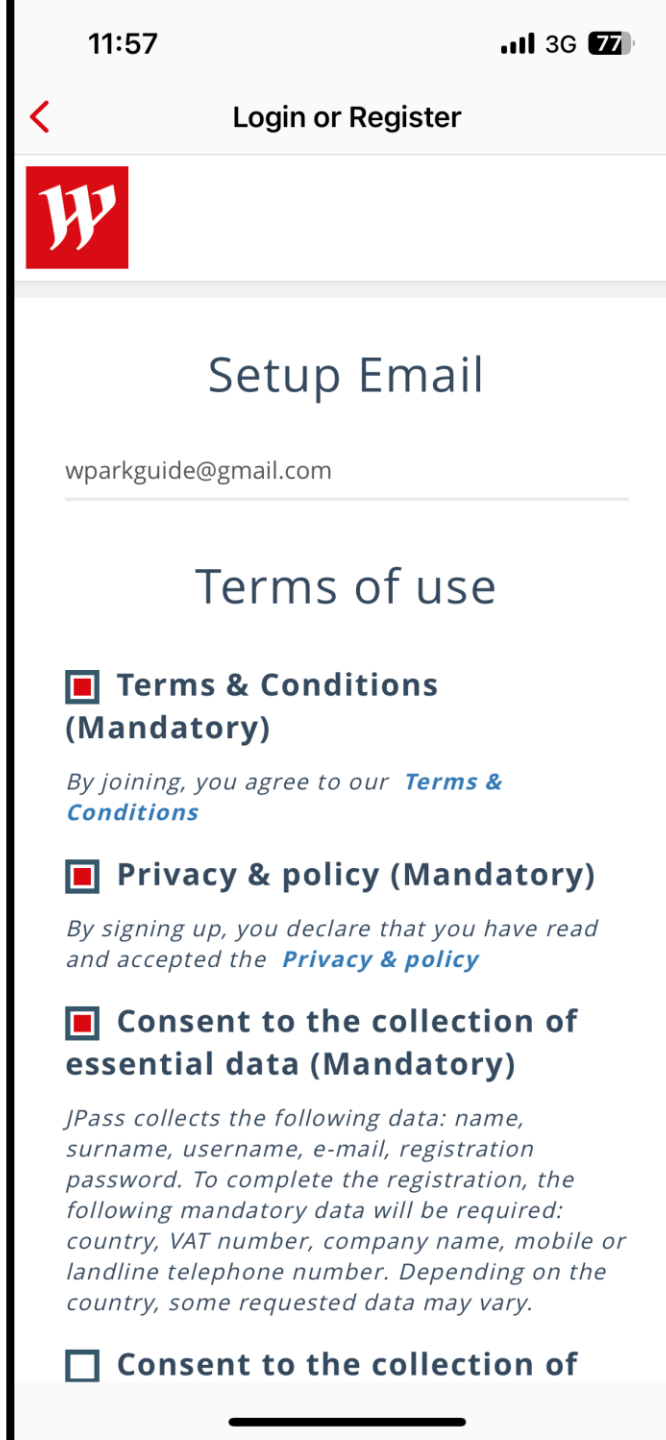
<https://eu-api-prod.jpass.com/v2/oauth2/westfield/login/callback>

English (UK)



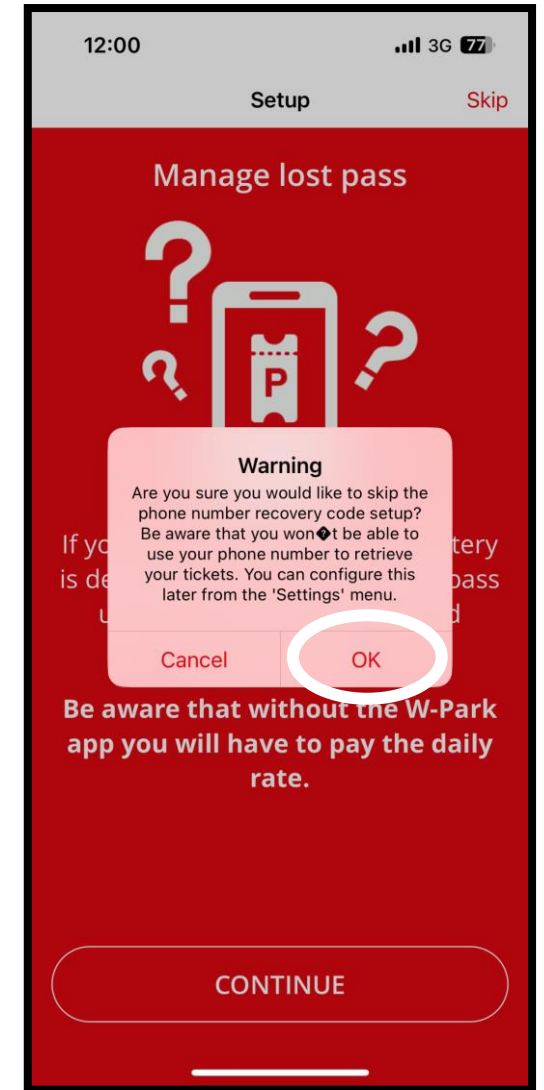
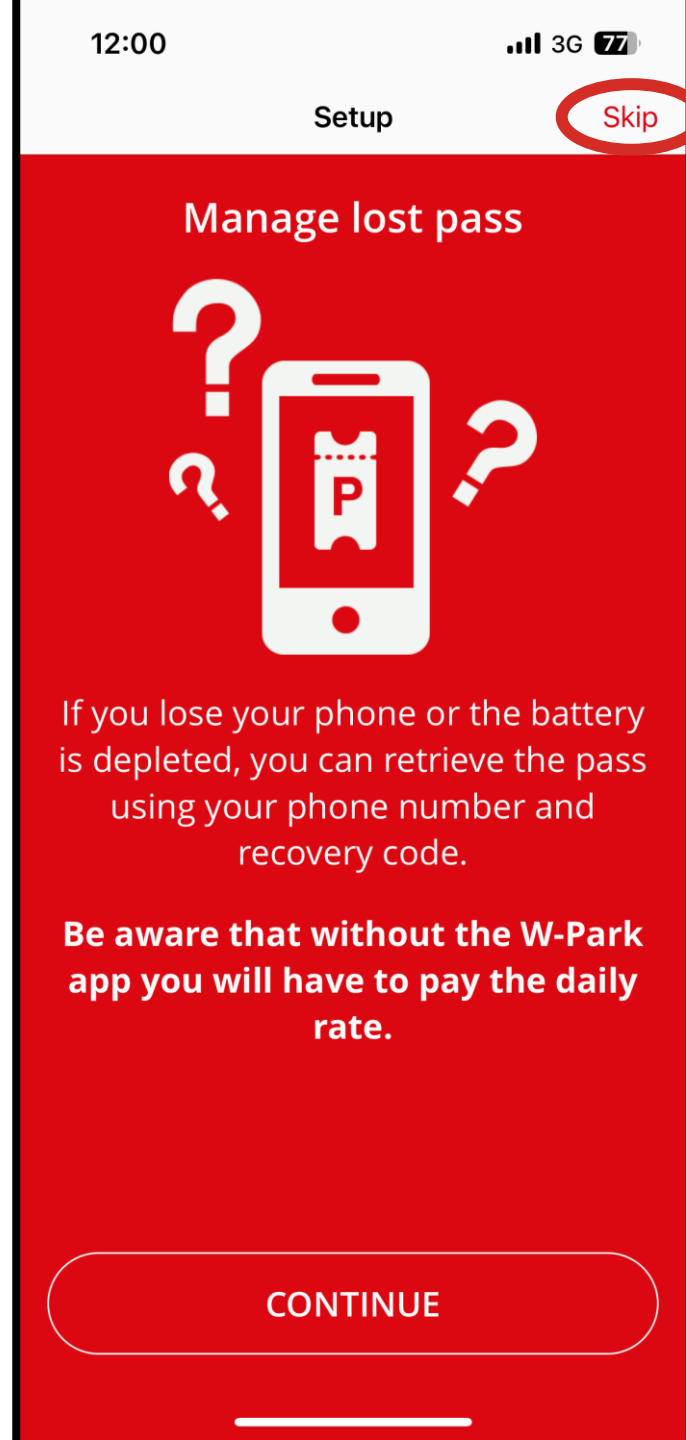
## Step 5: Terms of Use

- Read through and tick all mandatory fields and any additional one's that you would like to consent to.
- Scroll to the bottom and tap continue to proceed and wait as your account is created.



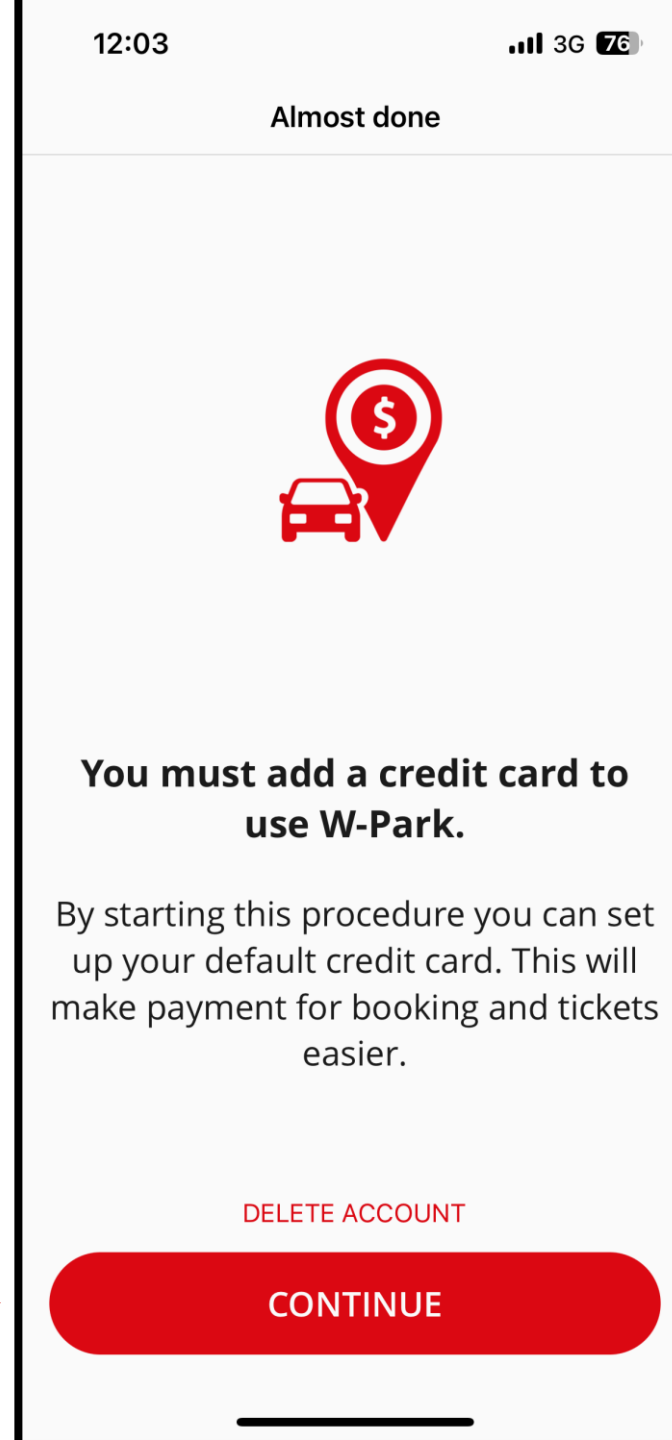
## Step 6: Phone Verification

- This aspect of the app is still being tested so please tap “Skip” in the top right-hand corner.
- A warning window will appear asking you to confirm. Tap “OK”



## Step 7: Add card

- You must have a payment card (debit / credit) assigned to your account to use W-Park.
- Tap “Continue” to begin registration procedure.




## Step 8: Card Registration

- Fill in the requested card details. The “Add Card” button should light up when details are filled in.
- Tap “Add Card”
- Please be aware, the system will conduct a £1.00 verification charge to your card. This will be automatically voided shortly after and you will not be charged this fee.

12:03 3G 76

< Credit card registration



Order: JW\_1701777793869  
Amount: £1.00

Credit Card Number

CC EXP CVV

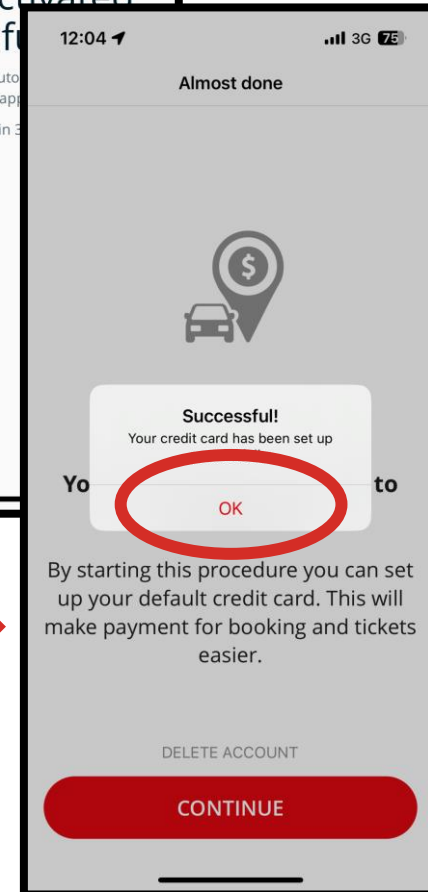
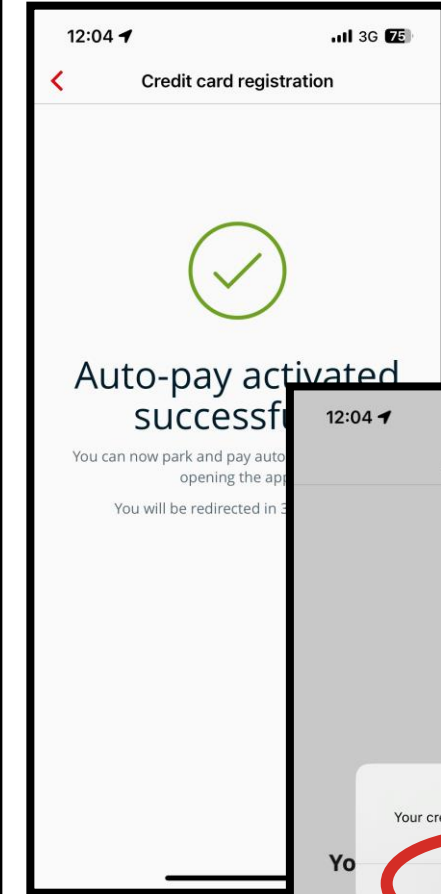
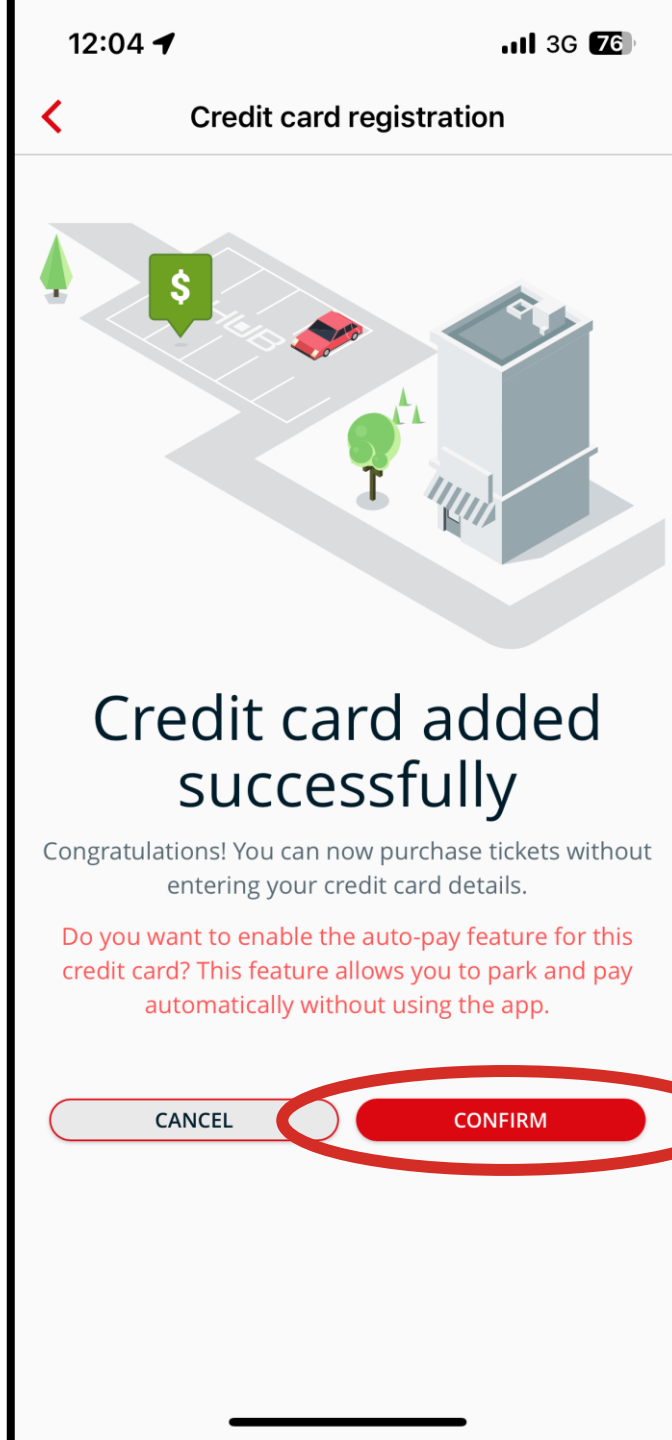
Add Card





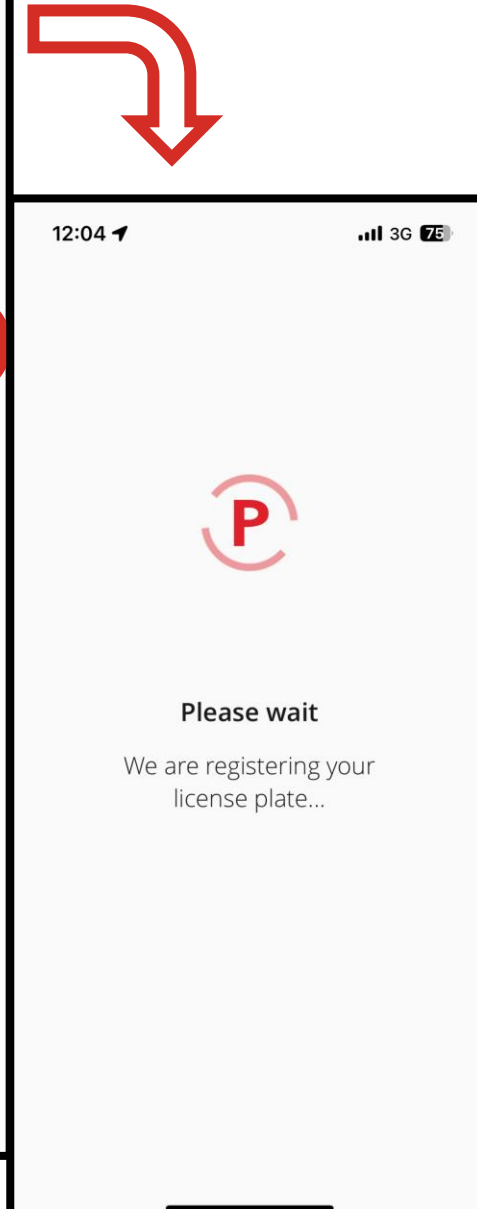
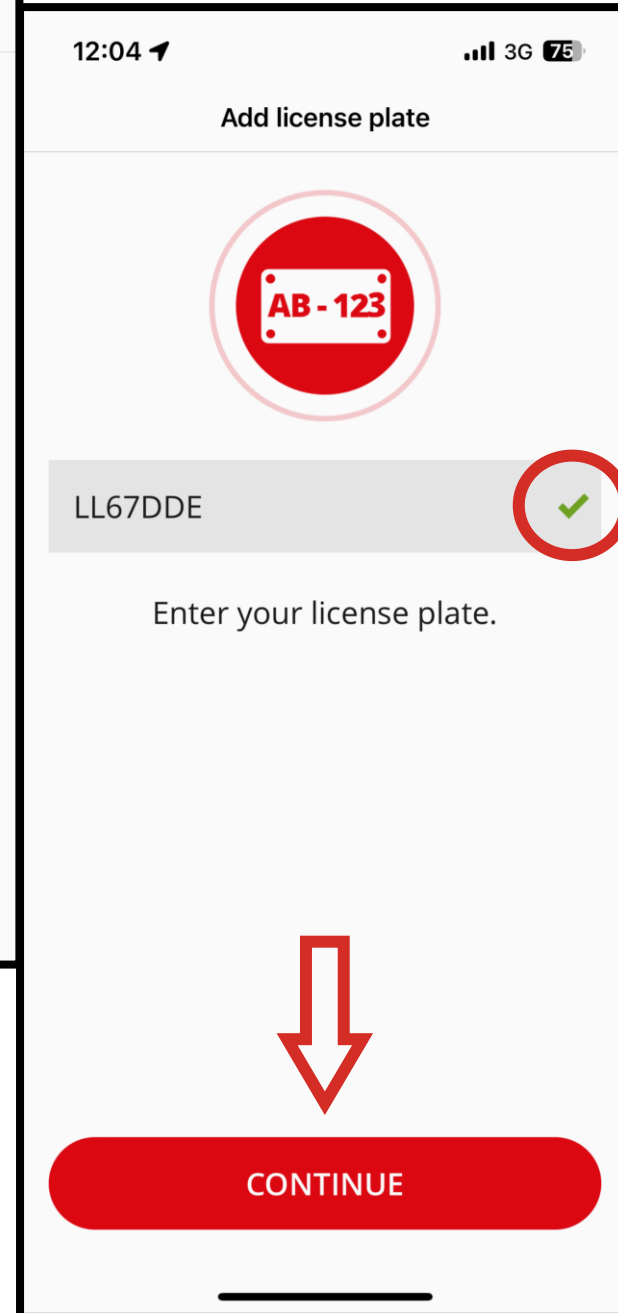
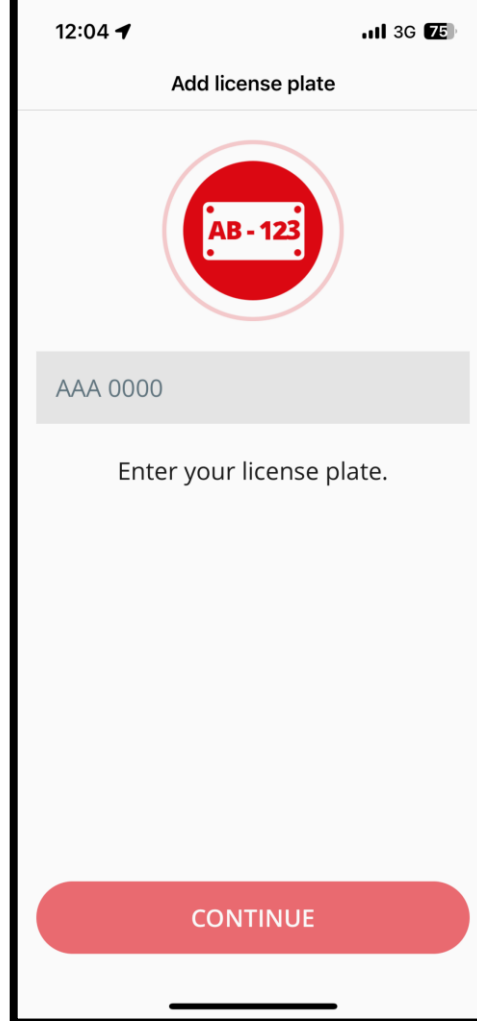
## Step 9: Auto-Pay

- Once your card has been added, you will be prompted to enable “auto-pay”. This is required for a seamless entry / exit in the car parks.
- Simply tap “Confirm” to proceed.
- Auto-pay will be confirmed before redirecting you to the card success window. Just tap “OK” to continue.



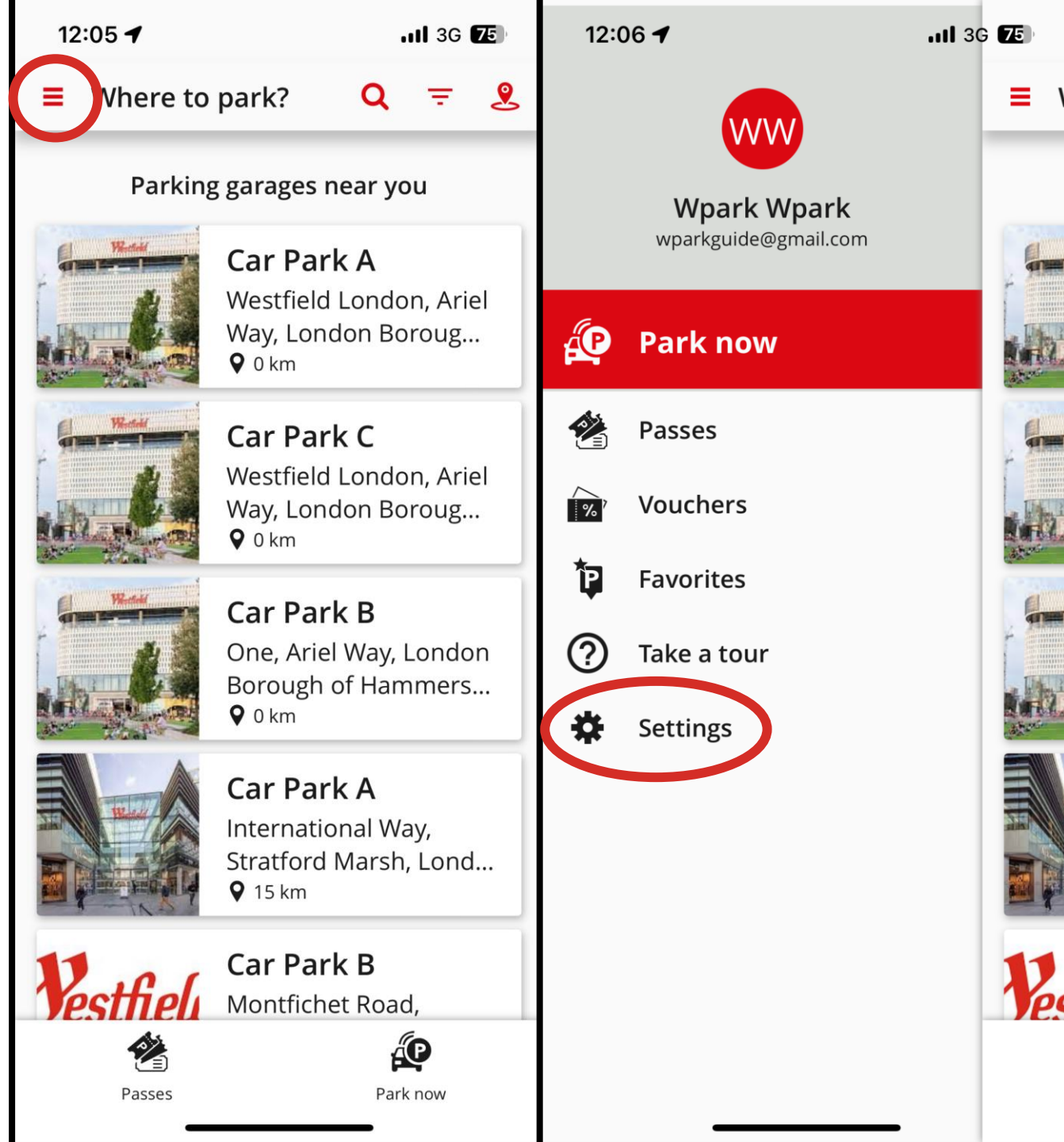
## Step 10: Register Vehicle plate

- Having set up your card, you must now add your first vehicle.
- Simply, type your registration plate in the box in caps and with no spaces. The green tick will show it is entered correctly.
- Then tap “Continue”



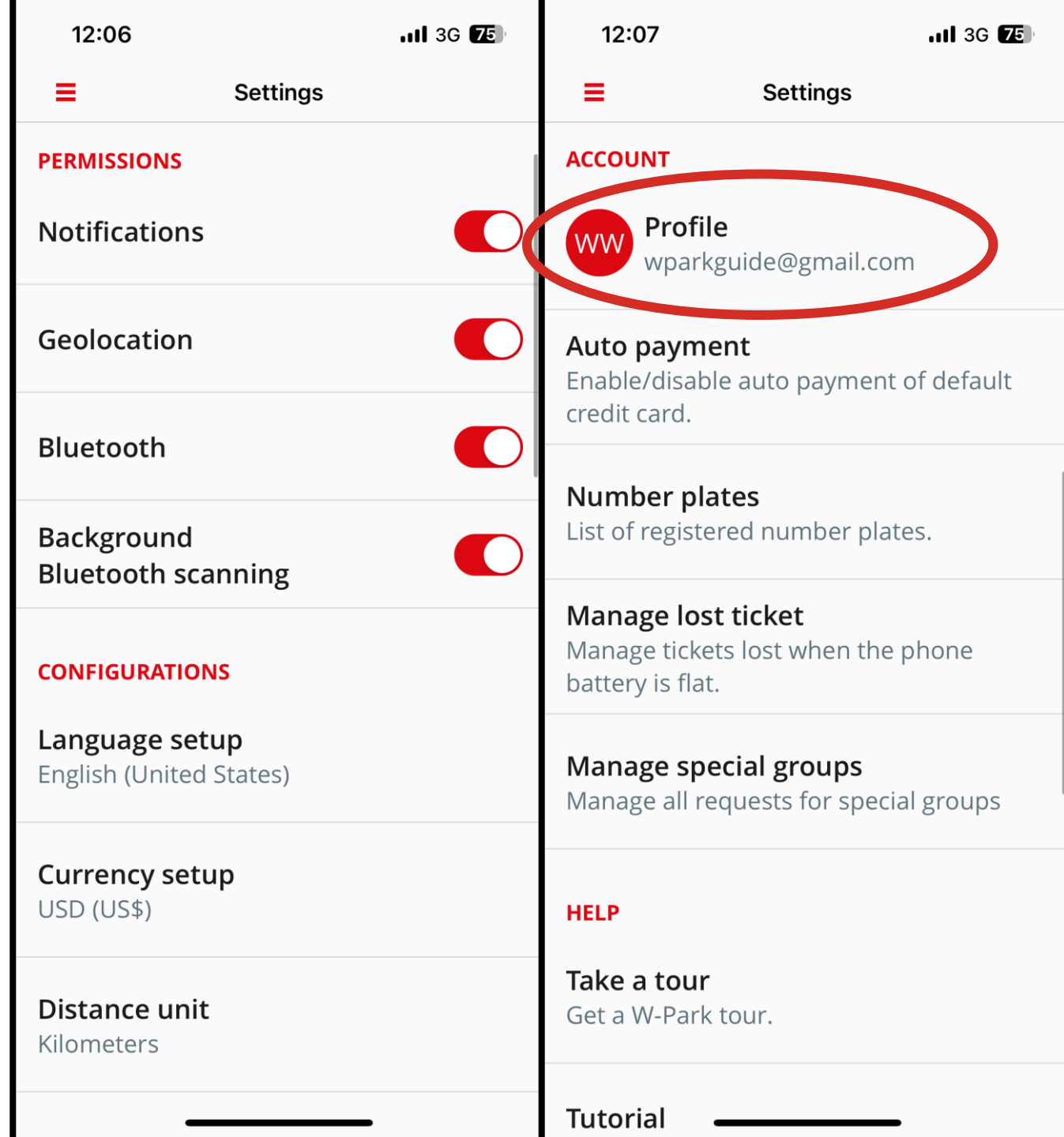
# Step 11: Account creation Successful!

- This is the home page of the app, but there are a few settings to update before you start parking.
- Tap the 3 lines icon in the top left to open the menu and then tap “Settings”



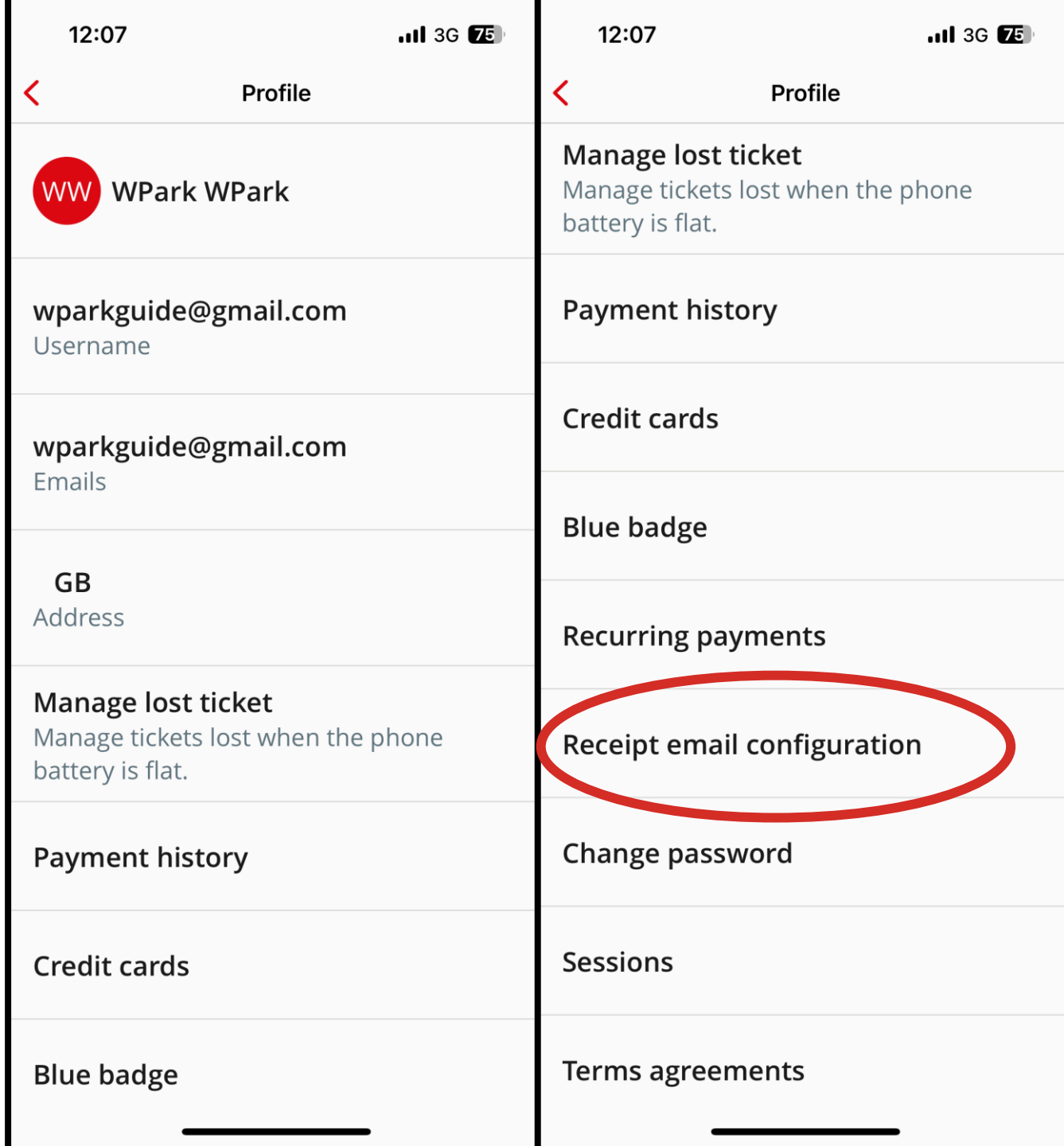
## Step 12: Settings

- This is your settings page where you can edit your configuration to suit you, including your language and units.
- But first, scroll down and tap on “Profile” for additional settings.



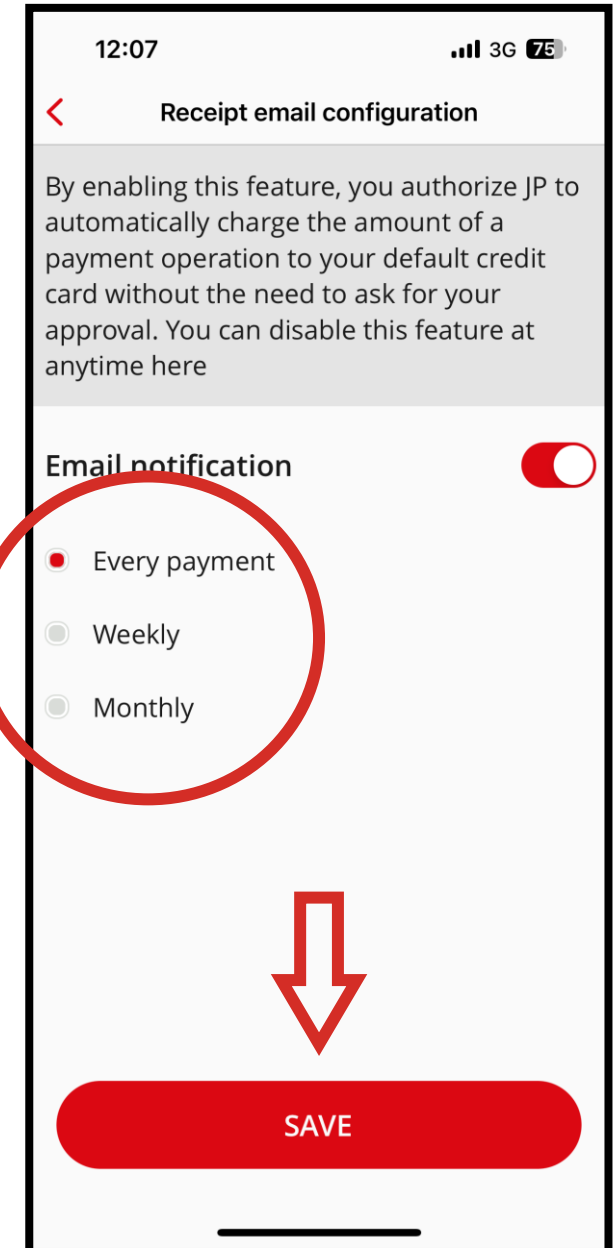
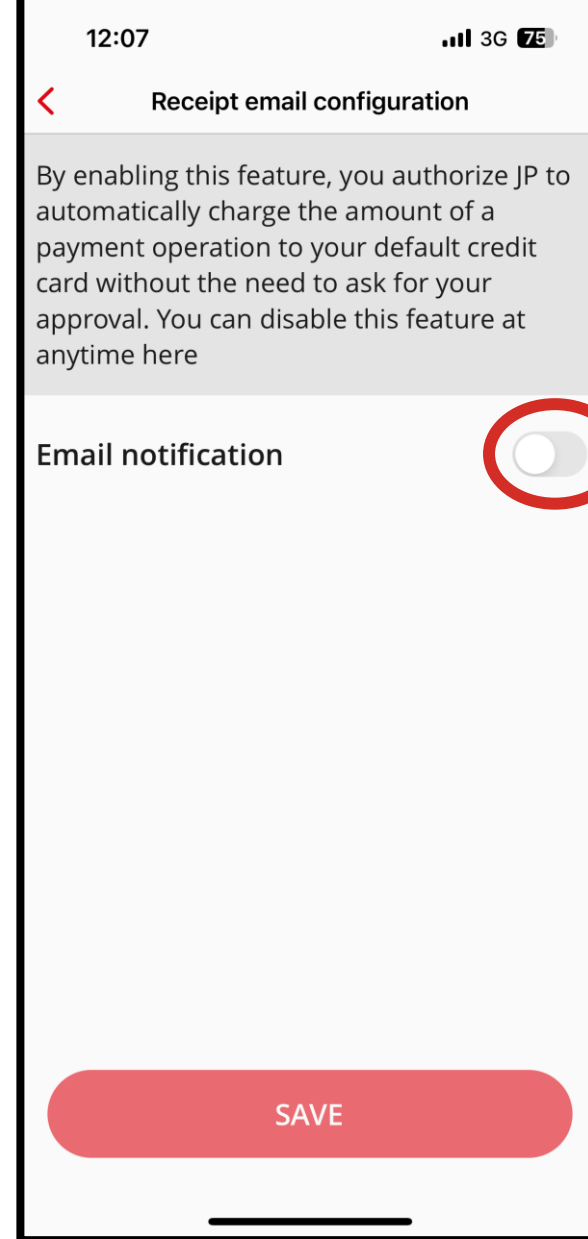
## Step 13: Profile

- This is your profile page with additional options.
- Scroll down and tap on “Receipt Email Configuration”



## Step 14: Setup Automatic email receipts

- Ensure “Email notification” is toggled on.
- Specify email frequency, we recommend “Every payment”
- Then tap “Save”



Your Account should now be ready for use.  
Please contact us to provide feedback or report any issues

Thank you for joining W-Park and please email us with any questions or  
feedback – [help@urw.com](mailto:help@urw.com)

