

COVID-19 UPDATE

Our centres remain open to provide essential retail and services to our community. Our supermarkets, pharmacies and food outlets providing takeaway and delivery services will be open, as well as a number of retailers providing delivery and click-and-collect services.

Please check the website for a full list of stores and their opening hours.

We continue to run one-way systems, heightened hygiene methods and mandatory mask wearing across the centre to ensure a safe place for visitors and employees.



WHEN VISITING, PLEASE WEAR A FACE MASK OR FACE COVERING.



SAFE TRAVEL OPTIONS TO OUR CENTRES

Cashless car parks with social distancing parking, plus hundreds of new bike racks and Santander bike stations.



ALLOCATED ENTRANCE AND EXIT DOORS

and one-way systems for safe journeys through the centre.



MANAGING VISITOR NUMBERS AND SAFE DISTANCING

with live footfall cameras and trained guest services teams.



HEIGHTENED HYGIENE AND DEEP CLEANING

plus hand sanitisers at entrances and throughout the centre.



FLOOR STICKERS TO DENOTE SOCIAL DISTANCING



ENCOURAGING CUSTOMERS TO USE ESCALATORS WHERE POSSIBLE



RESTRICTED NUMBERS IN TOILETS

with additional deep cleaning

