



Rules and Regulations of Wroclavia Shopping Centre ("Regulations")

You are visiting Wroclavia, a 4-star shopping centre (hereinafter: "Shopping Centre" or "Wroclavia"). For your safety, comfort, and convenience, we ask that you observe the following Rules and Regulations and comply with any other recommendations of the Centre's Security Staff and Management.

1. Wroclavia is accessible for you during the opening hours indicated on the entrance door and on the Centre's website (www.wroclavia.pl).
2. The Shopping Centre is subject to CCTV monitoring for your safety.
3. All visitors shall behave in a manner consistent with the law and refrain from disturbing other visitors to the Shopping Centre.
4. Wroclavia is a guide dog-friendly facility. It is forbidden to bring into the Centre's premises dogs without guide dog certification.
5. It is forbidden to use trolleys from the Centre's supermarkets for any purpose other than to transport the goods purchased in the Shopping Centre.
6. Roller skating, skateboarding, cycling, riding scooters, etc. is prohibited on the premises of Wroclavia, as is bringing roller skates, bicycles, scooters, etc. into the Shopping Centre.
7. Photography and filming is only possible with the prior written consent of the Centre's Management, with the exception of photographs or films for private use.
8. It is forbidden to bring firearms and other hazardous objects which may pose a threat to human life and health into the Shopping Centre.
9. Persons acting unlawfully or disrupting public order will not be allowed to enter the Shopping Centre premises.
10. All the facilities, equipment, rest areas, WiFi, etc. available at Wroclavia must be used by visitors in accordance with their intended use and in compliance with applicable law.
11. Smoking, the use of e-cigarettes and consumption of alcohol are strictly prohibited in Wroclavia apart from the specially designated areas.
12. Distribution of advertising materials, canvassing, conducting surveys, as well as organising assemblies, rallies and charity events is prohibited on the premises of the Shopping Centre.
13. Should you find any lost item in Wroclavia, please hand it over to an employee of the Information Desk or a Security Staff member immediately.
14. We kindly request that all visitors to the Shopping Centre respect and follow the instructions of our Security Staff.
15. Upon entering Wroclavia's premises you have accepted of the provisions of these Regulations.

Our Security Staff or Management can ask any persons violating these Regulations to leave Wroclavia.

Your opinion and sense of security are important to us. Should you notice any breaches of these Regulations, report them through a special printed form available at our Information Desk or call (+48) 71 748 30 00.

Shopping Centre Manager
Unibail-Rodamco Polska sp. z o.o.
Management Office:
Ul. Sucha 1
53-086 Wrocław
Located on Level 1, at the fountain